

PRIVACY POLICY

Supplien Consulting is committed to making sure that when we collect data from you, we do so in a way that does not infringe your right to privacy.

This privacy policy is designed to give you useful information about the way we collect and use personal information and how we use cookies.

Please read the following carefully because by visiting our site www.supplien.com (our “site”) you are accepting and consenting to the practices detailed in this policy.

For the purpose of the Data Protection Act 1998, the General Data Protection Regulations 2016 and any and all other applicable laws and regulations relating to the processing of personal data and privacy (“the Data Protection Legislation”), the data controller is Supplien Consulting Limited of address 30 Colcokes Road, Banstead, Surrey SM7 2EW (referred to in this policy as “we, “us” or “our”). Our nominated representative for the purpose of the Data Protection Legislation is Nick Wildgoose.

INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following data about you:

INFORMATION YOU GIVE US

You may give us information about you by filling in forms on our site or by corresponding with us by phone, e-mail or otherwise and we will only use that information as we specifically state when you provide that information or as set out in this policy. Information that we collect and how we use it are:

- **Email and other contact details** – You may wish to contact us sending us letters or emails or by filling in contact forms on our site. We use this information to respond to your query or suggestion for the benefit of you. If this information is not provided, we may be unable to provide you with the requested services or continue with the services currently being provided
- **Newsletter** –We have newsletters or bulletins that keep readers up to date with information on our services, industry insights, news, events, etc. If you would like to subscribe to our newsletters, we will require you to send us your email address so that we can send the newsletter to you. We also ask you to provide other information about yourself, such as your name, job title and company so that we can personalise your newsletter. You can change your mind at any time by contacting us on 07305648226. You can also send an email to nick.wildgoose@supplien.com or write to Marketing Preference Team, Supplien Consulting Ltd, 30 Colcokes Road, Banstead, Surrey SM7 2EW.

INFORMATION WE COLLECT ABOUT YOU

- **Technical information** – including the Internet protocol (IP) address used to connect your computer to the Internet, browser type and version, time zone setting, geographical location, referral source, length of visit, page views and website navigation paths
- **Details about your visit** – including the referral source, services you viewed or searched for, page response times, download errors, length of visits to certain pages, page views, website navigation paths, geographical location, and methods used to browse away from the page and any phone number used to call us

We will use this information for the following legitimate business purposes:

- To provide you with the service or information you have request from us
- To update you about any new or changes to our services as it is in our legitimate interest to do so
- To maintain our organisational records and ensure your marketing preferences are up to date in our CRM
- To improve our site to ensure that content is presented in the most effective manner for you and for your computer
- To analyse your behaviour on the website in order to improve the operation of our website
- Distributing communications and company updates

YOUR RIGHTS

Should you wish to exercise your rights to erase, move or object to the processing of your data (subject to the legal basis on which it is held and the time, and any subsequent legal or contractual requirement to retain it) you can do so by contacting: nick.wildgoose@supplien.com.

COOKIES

Our website obtains information about your general internet usage by using a cookie file which is stored on the hard drive of your computer. This helps us to provide a better experience when you browse our website and also allows us to improve our site.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our site. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you log on to our site.

For detailed information on the cookies we use and the purposes for which we use them see our [Cookie Policy](#).)

DISCLOSURE OF YOUR INFORMATION

Supplien Consulting do not pass on or sell email addresses to third parties. Personal Information submitted to us will not be shared with or sold to any other company or individual for marketing purposes without prior and full consent.

We may disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company, and its subsidiaries, as defined in section 1159 of the UK Companies Act 2006.

We may disclose your personal information to third parties:

- We provide information to third party service providers who process information on our behalf. This is to help run some of our internal business operations, including email distribution, IT services and customer services. These third parties are all within the EEA and, as such, are required to process data securely and only in accordance with UK and EU law including the data protection act (1998) and the General Data Protection Regulations (2016).

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets as part of the sale or purchase process and to allow this transaction to proceed as it is in our legitimate interest to do so
- If Supplien Consulting or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets in accordance with our legitimate interests
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms of use or terms and conditions of supply and other agreements; or to protect the rights, property, or safety of Supplien Consulting Ltd, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction as it is in our legitimate interests to do so.

STORAGE OF YOUR DATA

We will store your data in accordance with our Data Retention Policy, which has been created to ensure we comply with our legal obligations in relation to the retention and deletion of personal information.

Personal data that we collect will not be kept for longer than is necessary and we will retain documents containing personal information:

- To the extent that we are required to do so by law
- If we believe that the documents may be relevant to any ongoing or prospective legal proceedings
- In order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk)

SECURITY

We follow the appropriate security precautions to prevent unauthorised access, loss, misuse, or alteration of your personal information that we collect and store. All personal information transmitted via our HTTPS site is then stored on our secure servers. However, no data transmission via the internet can be 100% secured, therefore we cannot guarantee that communications will be free from unauthorised access by third parties; any transmission is at your own risk.

YOUR RIGHTS

- **Direct Marketing** – You have the right to object or unsubscribe from direct marketing at any time. Contact us on 07305648226. You can also send an email to nick.wildgoose@supplien.com or write to Marketing Preference Team, Supplien Consulting Ltd, 30 Colcokes Road, Banstead, Surrey SM7 2EW.
- **Consent** – Where you have given explicit consent to process your personal data, you have the right to withdraw that consent at anytime
- **Access, Correction, Deletion** – You can request a copy of the personal information we hold about you and if you want us to amend or rectify the data we hold. In some circumstances,

including where we are relying on your consent to use your data, you have a right to request us to delete your information.

- **Restriction of processing** – If we are processing your data for activities under the ‘legitimate interest’ justification and in other circumstances, then you have a right to request restriction of processing and also a right to object to that processing
- **Complaints** - If you are unhappy with the way in which we have collected or processed your data or have any other complaint in relation to our handling of your data you can make a complaint to the Information Commissioner, further information can be found on the Information Commissioner’s website at www.ico.org.uk or via their helpline on 0303 123 1113.

CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be updated on to this page and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

CONTACT

Questions, comments, and requests regarding this privacy policy are welcomed and should be addressed to:

Supplien Consulting Ltd, 30 Colcokes Road, Banstead, Surrey SM7 2EW

Telephone: 07305648226

Email: nick.wildgoose@supplien.com

GOVERNING LAW

This Policy and any dispute or claim arising out of it or in connection with it or its subject matter shall be governed by and construed in accordance with the laws of England and the parties irrevocably agree that the courts of England have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with this policy or its subject matter.